

# Community Learning Center WORKPLACE EDUCATION PROGRAMS

- Do your employees need to better understand what clients, customers, patients, or co-workers are saying?
- Does your staff need to speak English more fluently?
- Would better writing or computer skills enable your workers to be more efficient?

## *The Community Learning Center can help.*

We bring English classes right to Cambridge companies, making it easier for their employees to attend class.

### *Did you know...*

State funding may be available for the classes. We also work with employers who fund the programs themselves.

**For 38 years**, the Community Learning Center has helped open doors to a better life for thousands of Cambridge residents and employees.

Each year, more than 1,000 adult learners come to the Community Learning Center to improve their English language skills, earn high school credentials, prepare for college, better integrate into the workforce, take citizenship classes, and follow their dreams of a better life in America.



## *We have provided workplace education classes for staff from:*

- Hospitals and health care facilities, including Mount Auburn Hospital, Neville Center, Cambridge Hospital, and Sancta Maria.
- Child care centers including City of Cambridge preschools, North Cambridge Children's Center, Oxford Street Child Care Center, and Head Start.
- The hospitality and food service industry, including John Harvard Brew House, Casablanca, Whole Foods, and The Inn at Harvard.

## *We can sharpen the skills of your employees too.*

Instruction can include English conversation and pronunciation, grammar, reading, and writing, tailored to various levels. Our lessons are created specifically for your staff.



## A SUCCESS STORY

Luis Pena came to the United States as a 19-year old with a heart full of hope, but no education at all.

By 1998, he was working in the house-keeping department of

Mount Auburn Hospital, where he now attends the Workplace Education ESOL class that CLC conducts at the hospital.

For adults, learning a second language without the foundation of literacy is a daunting challenge, but Luis has persisted. His spoken English has become fluent, and he has learned to read and write.

Now married with two children, Luis received a promotion to the hospital's engineering department, bought a house, and became a U.S. citizen. Through hard work, determination, and help from the Community Learning Center, Luis is realizing his dreams of a better life in America.

*"Completing the ESL classes takes courage, commitment, dedication, and hard work. It helps employees improve their communication skills, which helps them provide a positive experience for the patients they come in contact with each day. Many of the employees in the ESL class have gone on to improve their jobs within the hospital."*

Robert Wood  
Director of Environmental Services at  
Mount Auburn Hospital

### For more information, please contact:

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# COMMUNITY LEARNING CENTER



## Workplace Education Programs

Providing the stepping stones  
to a better life through free basic  
education & skill training classes